

Code : 9E00101

MBA I Semester Supplementary Examinations, August 2010
MANAGEMENT ORGANIZATIONAL BEHAVIOUR

Time: 3 hours

Max Marks: 60

Answer any FIVE questions
All questions carry equal marks

1. What do you mean by management by objectives? Explain the goal setting process through M.B.O.
2. "Decision making is the primary task of the management". Discuss this and explain the process of decision-making.
3. Budget making is a planning process where as its administration is part of controlling. Elaborate.
4. Answer the following questions:
 - (a) How acquiring knowledge of perception will benefit the managers.
 - (b) Describe the role of learning in today's organizations.
5. Explain the process of group formation, development and performance.
6. Explain the process of motivation and list out the important features of Maslow and Herzberg theories of motivation.
7. What are the important styles of leadership? Explain the concept of Managerial Grid and its relevance in understanding leadership styles.
8. Answer the following questions:
 - (a) Explain the importance of organizational climate in learning and changing cultures.
 - (b) Explain the causes and consequences of conflict. What measures you suggest to overcome it?
